

Comparison Characteristics

**Practice Management**

Registration

Scheduling

Billing

Authorization

Consents

Business report generation

**Communication**

Provider Communication

Patient Communication

Patient education materials

**Documentation/Data Entry**

Diagnosis/Problem List

Rating scales/ screening tools

Customized forms/templates

Psychotherapy notes

**Medication Management**

ePrescribing

ePrescribing Controlled substances

Support for formularies

Drug interactions / Allergies

Black box warnings

FDA indications

<b>Miscellaneous</b>					
Results retrieval (labs, etc.)					
Order entry					
Patient registries					
Clinical decision support					
Scanning of paper documentation					
Telephone Triage/Task Management					
<b>Design/Qualitative Features</b>					
Ease of use					
User friendliness					
Mechanism of documentation					
Adaptability					
Organization of information					
Presentation of information					
Workflow					
<b>Technical Characteristics</b>					
Transitional issues:					
Data storage/back-up					
Information security/Encryption					
Confidentiality options					
Interfaces					
Mobile device support					
Adherence to open standards					
<b>Operational Issues</b>					
Installation/Training/Support					
Vendor Characteristics					
Financial/Cost Issues					

Meaningful use					
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